

CORONAVIRUS (COVID-19) READINESS UPDATE



To Our Valued Customers:

We are carefully monitoring the coronavirus outbreak in the United States. As such, we have created a Pandemic Response Plan (PRP) to help us stay on top of this developing situation.

Our immediate concern is the health and safety of our customers, employees, and the communities we serve. We want you to feel comfortable when conducting your banking activities with us, whether in-person or online.

Regular cleaning is the most important preventative measure we can take. We're being proactive in following the Center for Disease Control and Prevention (CDC) recommendations, and as a result, have boosted our cleaning procedures in the interest of everyone's health and safety. Some of the steps taken include:

- Installing large hand-free sanitizer dispensers at entryways, elevators, and other common areas.
- Sanitizing door handles with heightened frequency.
- Implementing deep cleaning measures after business hours.
- Regularly sanitizing high traffic areas throughout the day.

We have plans in place to prevent any service disruptions due to the coronavirus. We want to assure you that we are monitoring this situation closely. We are here for you 24/7 through devonbank.com or on our mobile app. The best thing we can do right now is to work together to prevent the spread of the virus. We'll get through this, and we'll get through it together.

Thank you for your continued trust in Devon Bank. We appreciate your business.

Sincerely,

Tom Olivieri
President, Devon Bank

